

SURFACE SYSTEMS - EMERGENCY/CONTINGENCY AND LAND MANAGEMENT PLAN

(Please Keep a Copy for Your Files)



PLEASE CHECK APPROPRIATE ITEM(S). PRINT OR TYPE AND ATTACH ADDITIONAL SHEETS IF NEEDED.

System Name: West Virginia American Water - Kanawha Valley District County: Kanawha
Address: 1600 Pennsylvania Avenue PWSID#: WV3302016
Charleston, WV 25302 Date: 8-10-2006
Telephone: 304-340-2036 Fax: 304-345-4963 Email: rboggers@wvwater.com

1. The water users will be notified of a water emergency by:
Word-of-mouth \_\_\_ Posted notices \_\_\_ Door-to-door canvas \_\_\_ Radio [x] Newspaper [x]
Other \_\_\_\_\_

2. Phone numbers for emergency services:
Police: 911 Fire: 911 Ambulance: 911
County Director of Emergency Services (Name and number)
Dale Petry 304-746-7911

3. Name, location, and phone number of person(s) that the consumer should notify regarding a potential problem so that the operator can assess the potential problem and notify the appropriate parties:
American Water call center 1-800-685-8660

4. This plan will be reviewed every five (5) years. The revised plan will be dated and distributed to the following:
Plant staff and selected management staff

5. The most likely causes of a water disruption are: Drought \_\_\_ Contaminant spill \_\_\_ Flooding [x]
Other Main breaks

6. Short-term alternative sources of water are:
Locally purchased bottled water \_\_\_ Backup well \_\_\_
[X] Transported by (name and phone) West Virginia American Water personnel
Other \_\_\_\_\_

7. Long-term alternative sources of water are: None
Another intake or well (Is this intake or well available for use?) Yes \_\_\_ No \_\_\_
Connection to another system (name) \_\_\_\_\_
Other \_\_\_\_\_

8. Intake shut down is the responsibility of Local utility management

9. A list of possible contractors needed during an emergency is maintained? Yes [x] No \_\_\_ This list is maintained and updated by Risk Management Department

10. Please identify any local source water protection management activities on the list below that you are Planning to do with a (P), Currently doing with a (C), or have Interest in doing with an (I) in your area.

- [C] Risk Management Plans
[C] Emergency Response Plans
Contingency Plans
Participate in an early warning communication network
[C] Stream monitoring beyond the normal regulatory requirements

