



West Virginia Division of Homeland Security and Emergency Management
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Flooding Updates - Wednesday Morning, 06/29/16

CHARLESTON, WV– According to WV Division of Homeland Security and Emergency Management Director Jimmy Gianato, these are the latest facts and figures:

- Gov. Tomblin has announced FEMA has expanded federal disaster declaration to include Fayette, Clay, Roane, Summers and Monroe counties. Declaration status is still pending for Webster and Pocahontas counties.
- Greenbrier, Kanawha and Nicholas counties already have received a federal declaration and FEMA teams are on the ground there working with residents and providing individual assistance. The additional counties will also be eligible for federal assistance including individual assistance, Damage-Frequency Assessment (DFA), Emergency Protective Measures and Debris Removal.

FEMA

- The Federal Emergency Management Agency (FEMA) announced today that additional Disaster Recovery Centers will be opening to assist survivors affected by the West Virginia Flooding. Disaster Recovery Centers (DRC) are one-stop shops for eligible storm survivors to provide one-on-one, face-to-face help to include the Small Business Administration (SBA).

The locations are:

Disaster Recovery Center 2
Richwood City Hall
6 White Ave, Richwood, WV
Hours of operation: 7 a.m. – 7 p.m. (open seven days a week)

Disaster Recovery Center 4
201 Kanawha Ave, Rainelle, WV
Opens June 30, 2016
Hours of operation: 7 a.m. – 7 p.m. (open seven days a week)

Individuals do not have to visit a Disaster Recovery Center to register with FEMA or SBA. FEMA urges those who have not yet registered to do so as soon as possible by visiting DisasterAssistance.gov. FEMA also accepts registrations through your smartphone at

m.fema.gov. For those without access to the internet, FEMA has a toll-free number at 1-800-621-FEMA (3362) or (TTY) 1-800-462-7585 for the deaf or hard of hearing.

For more information, contact SBA's Disaster Assistance Customer Service Center by calling (800) 659-2955, emailing disastercustomerservice@sba.gov, or visiting SBA's Web site at <http://www.sba.gov/disaster>. Deaf and hard-of-hearing individuals may call (800) 877-8339. Applicants may also apply online using the Electronic Loan Application (ELA) via SBA's secure Web site at <https://disasterloan.sba.gov/ela>.

Addition locations:

Disaster Recovery Center 1
Kanawha County Crede Warehouse
3300 Pennsylvania Ave
Charleston, WV 25302
7 a.m. – 7 p.m. (open seven days a week)

Mobile Disaster Recovery Center 3
65 West Main St (please note new address)
White Sulphur Springs, WV 24986
Hours: 7 a.m. to 7 p.m. Wednesday, 6/29/16
7 a.m. to 7 p.m. Thursday, 6/30/16

To learn more about Disaster Recovery Centers, go to FEMA.gov/disaster-recovery-centers.

Federal disaster assistance for individuals and families can include money for rental assistance, essential home repairs, personal property loss and other serious disaster-related needs not covered by insurance.

For more information on West Virginia's disaster recovery, visit fema.gov/disaster/4273, twitter.com/FEMA, facebook.com/FEMA and fema.gov/blog.

- West Virginians whose homes were damaged in the recent storms and flooding may encounter people attempting to cheat them by posing as inspectors, government officials, volunteers or contractors. These people may try to obtain personal information or collect payment for disaster assistance or repairs.

Please keep in mind that FEMA employees DO NOT solicit or accept money from disaster survivors. Many legitimate disaster assistance employees may visit your property such as insurance agents, damage inspectors and West Virginia Division of Homeland Security and Emergency Management (WV DHSEM), FEMA and U.S. Small Business Administration staff.

Here are some tips to remember to safeguard against fraud:

- Ask to see ID badges. All FEMA representatives will have a laminated photo ID. A FEMA shirt or jacket is NOT proof of identity. If you are unsure or uncomfortable with anyone you encounter, please contact local law enforcement.

- Safeguard personal information. Be cautious when giving personal information such as Social Security or bank account numbers to anyone. FEMA will only request an applicant's bank account numbers during the initial registration process. However FEMA inspectors will require verification of identity.
- Beware of people going door-to-door. People knocking on doors at damaged homes or phoning homeowners claiming to be building contractors could be con artists, especially if they ask for personal information or solicit money.
- Federal workers do not solicit or accept money. FEMA and SBA staff never charge applicants for disaster assistance, inspections or help to fill out applications. FEMA inspectors verify damages, but do not involve themselves in any aspect of the repair nor recommend any contractor.
- FEMA Disaster Survivor Assistance teams may be in your community providing information and assisting people in registering with FEMA or updating their files. The teams coordinate their activities with local emergency managers and make local law enforcement agencies aware of their presence. The teams always consist of at least two people, and may include employees of WV DHSEM as well as FEMA. They will always be wearing FEMA or WV DHSEM shirts and laminated photo IDs. Disaster Survivor Assistance teams never ask for or accept payment for their services.

Always use licensed and bonded contractors and ask for credentials. Use West Virginia contractors if you can. You can verify a West Virginia contractor's license online at [wvlabor.com/new website/Pages/contractorsearchNEW.cfm](http://wvlabor.com/new_website/Pages/contractorsearchNEW.cfm). Never pay for anything in advance of work being done.

The consumer protection hotline for the Attorney General's office is 800- 368-8808

Consumer Protection and Anti-Trust Division
 P.O. Box 1789,
 Charleston, WV 25326
 Toll-Free: 1-800-368-8808
 Phone: 304-558-8986
 Fax: 304-558-0184
consumer@wvago.gov

If you have knowledge of fraud, waste, abuse or allegations of mismanagement involving disaster relief operations, call the FEMA Disaster Fraud Hotline at 866-720-5721.

Power

As of 7:00 AM there were 3,126 residents still without power.

Fatalities

-According to the WV State Medical Examiner's Office, the number of deaths due to the floods remains at 23 (twenty-three). That total includes 20 confirmed fatalities and 3 people missing and presumed dead.

Fatality totals by county include:

15—Greenbrier (12 confirmed, 3 missing and presumed dead)

6—Kanawha

1—Ohio

1— Jackson

WVDHSEM

- DHSEM has processed more than 300 resource requests and hundreds of phone calls from citizens, counties and volunteers.

Counties

-Summers County is moving its shelter to a new location: Rollinsburg Baptist Church, 211 Talcott Backroad, Talcott.

-Kanawha County Command Center at Clendenin has been overwhelmed with clothing donations and is requesting that future clothing donations be taken to St. Andrews Church in Pinch.

-Webster reports 61 residential homes destroyed, 33 with major damage and 85 with minor damage. 3 businesses were destroyed, 12 suffered major damage and 7 had minor damage.

-Lincoln County was affected by the Monday (6/27) storms as well. The Mud River Fire Department lost equipment and their building was damaged.

Medical

-Field medical teams are still out today providing general medical care and pharmacy services. The locations are:

-Food Fair, Clendenin from 9 a.m. till 5 p.m. through July 1st.

-Camden Family Health Clinic in Richwood

-White Motors lot across from the White Sulphur Springs Post Office, White Sulphur Springs

-One roving medical unit in the Rupert/Rainelle area

Water

-WV American Water has bulk water tankers at the following locations (must bring own containers):

-Dollar General, Maywood Avenue, Clendenin

- Smith's Food Fair, Clendenin
- Herbert Hoover High School
- Clendenin Park and Ride, Clendenin exit

Red Cross

- 4 American Red Cross shelters set up at:
 - Capitol High School, Charleston
 - Geary Elementary, Roane County
 - Midland Trail High School, Fayette County
- Ronceverte Volunteer Fire Department, Greenbrier County

-The Red Cross has set up a check well-beings website, a database to check on family and friends. It is online at: <https://safeandwell.communityos.org/cms/index.php>

WV VOAD

-Those wishing to volunteer or make donations can go to:
<https://wvoad.communityos.org/cms/>

Pets

-A Facebook page has been set up to reunite missing pets with their owners:
<https://www.facebook.com/search/top/?q=petsofwvflood>

Cleanup

-Information about how to salvage flood-damaged papers and photos can be found at
<http://www.archives.gov/preservation/conservation/flood-damage.html>

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